



Search for a Doctor, Dentist, Hospital,
or other Health Care Provider

With our easy to use Find a Doctor tool,
you can find the right care for you.

Now you can easily:

- Get search results based on your plan when logged into Member Central
- Search by name of health care provider or specialty, e.g., Dermatology, General Dentistry, Physical Therapy
- See updated doctor and hospital quality information
- Locate nearby hospitals, doctors, and other health care providers with Google Maps™
- Compare up to three health care providers at a time to see their hospital affiliations, quality scores, and more
- Search nationwide for health care providers

To get all this information, and more, including an online brochure on how to get the most from our easy to use tool, simply visit Member Central or www.bluecrossma.com/findadoctor.

How to Search from the Find a Doctor Home Page

1: Health Care Professional

Start here if you're looking for individual doctors, dentists, eye doctors, behavioral health and substance abuse professionals, or other health care providers.

2: Medical Facility

Begin here to search for hospitals, freestanding labs and imaging centers, X-rays/radiology, MRIs, MinuteClinic®, ambulance services, durable medical equipment suppliers, physical therapy groups or other specialty care service providers.

3: Specialty

Start your search here to find health care providers by specialty such as chiropractic, general dentistry, neurology or other specialties.

Quality Information for Doctors

Learn from other patients' experiences

This information reflects the experience of patients at a doctor's office. Specifically:

- How well the doctor communicates with his or her patients
- Ease of getting timely appointments, care, and information from the doctor's office
- How well doctors know their patients

See how doctors perform on clinical quality data

You can compare doctors on a range of important preventive care and chronic disease management measures for children and adults such as:

- Number of eligible women who were screened for breast cancer
- Number of diabetics who received appropriate care

Physician Recognition Program

The Blue Physician Recognition program recognizes doctors who agree to take on accountability for providing high-quality, high-value, patient-centered health care.

Quality Information for Hospitals

Learn from other patients' experiences

This data highlights the percentage of patients who:

- Would recommend the hospital to family and friends
- Felt the hospital's clinical team communicated well with them
- Rate the hospital as a clean and quiet facility

Specialty Care Recognition Program - Blue Distinction Centers

Blue Distinction Centers are hospitals that have received recognition for delivering high quality specialty care.

Specialties include:

- **Bariatric Surgery**—hospitals that provide weight loss surgery
- **Spine Surgery**—hospitals that provide full inpatient spine surgery services, including discectomy, fusion, and decompression procedures
- **Knee and Hip Replacement**—hospitals that provide full inpatient knee and hip replacement services, including total knee replacement and total hip replacement surgeries
- **Cardiac Care**—hospitals that treat certain heart problems with both surgery and catheter procedures
- **Transplants**—hospitals that perform organ transplants

Enhanced!

Get Quality of Care Ratings on Find a Doctor.

Quality and cost of health care vary by doctor and hospitals. Selecting the right care is an important decision for you and your family.

We offer two different types of objective and reliable quality information in the Find a Doctor tool to help you make your decision:

- Patient care experiences based on feedback from patients
- Clinical quality data based on patient outcomes, adherence to best practices, etc.

Need a Health Care Provider, Dentist or Medical Facility?

Simply visit Member Central or www.bluecrossma.com/findadoctor or call us at the number on your Blue Cross ID card.

