Move forward with the doctors you know and trust.

Affiliated hospitals–Massachusetts

	Direct Care	Select Care
Addison Gilbert Hospital, Gloucester	•	• T1
Anna Jaques Hospital, Newburyport		• T1
Athol Memorial Hospital, Athol		• T3
Baystate Franklin Medical Center, Greenfield		• T1
Baystate Mary Lane Hospital, Ware		• T1
Baystate Medical Center, Springfield		• T2
Baystate Noble Hospital, Westfield		• T1
Baystate Wing Hospital, Palmer		• T1
Berkshire Medical Center, Pittsfield		• T3
Beth Israel Deaconess Hospital, Milton	•	• T1
Beth Israel Deaconess Hospital, Needham		• T1
Beth Israel Deaconess Hospital, Plymouth	•	• T1
Beth Israel Deaconess Medical Center, Boston	POM	• T1
Beverly Hospital, Beverly	•	• T1
Brigham and Women's Faulkner Hospital, Boston	•	• T3
Brigham and Women's Hospital, Boston	POM	• T3
CHA Cambridge Hospital, Cambridge		• T2
CHA Everett Hospital, Everett		• T2
CHA Somerville Hospital, Somerville		• T2
Carney Hospital, Boston		• T2
Charlton Memorial Hospital, Fall River	•	• T1
Children's Hospital, Boston	POM	• T3
Clinton Hospital, Clinton		• T1
Cooley Dickinson Hospital, Northampton		• T2
Dana-Farber Cancer Institute, Boston	POM	• T3
Emerson Hospital, Concord	•	• T1
Fairview Hospital, Great Barrington		• T2
Good Samaritan Medical Center, Brockton		• T1
Harrington HealthCare at Hubbard, Webster	•	• T1
Harrington Memorial Hospital, Southbridge	•	• T1
HealthAlliance Hospital, Fitchburg	•	• T1
HealthAlliance Hospital, Leominster	•	• T1
Heywood Hospital, Gardner	•	• T1
Holy Family Hospital at Merrimack Valley, Haverhill		• T2
Holy Family Hospital at Methuen, Methuen		• T1
Holyoke Medical Center, Holyoke		• T1
Lahey Medical Center, Peabody	•	• T1
Lahey Hospital & Medical Center, Burlington	•	• T1
Lawrence General Hospital, Lawrence	•	• T1
Lawrence Memorial Hospital, Medford		• T1
Lowell General Hospital, Main Campus, Lowell	•	• T1
Lowell General Hospital, Saints Campus, Lowell		• T1

Affiliated hospitals–Massachusetts

	Direct Care	Select Care
Marlborough Hospital, Marlborough		• T1
Massachusetts Eye & Ear Infirmary, Boston	•	• T1
Massachusetts General Hospital, Boston	POM	• T3
Melrose-Wakefield Hospital, Melrose		• T1
Mercy Medical Center, Springfield		• T1
MetroWest Medical Center, Framingham	•	• T1
MetroWest Medical Center, Natick	•	• T1
Milford Regional Medical Center, Milford	•	• T1
Morton Hospital, Taunton		• T1
Mount Auburn Hospital, Cambridge	•	• T1
Nashoba Valley Medical Center, Ayer		• T1
New England Baptist Hospital, Boston	•	• T1
Newton-Wellesley Hospital, Newton	•	• T1
North Shore Medical Center—Salem Hospital, Salem		• T1
North Shore Medical Center—Union Hospital, Lynn		• T1
Norwood Hospital, Norwood		• T1
Saint Anne's Hospital, Fall River		• T1
Saint Elizabeth's Medical Center, Boston		• T1
Saint Luke's Hospital, New Bedford	•	• T1
Saint Vincent Hospital, Worcester	•	• T1
Signature Healthcare Brockton Hospital, Brockton	•	• T2
South Shore Hospital, Weymouth	•	• T3
Sturdy Memorial Hospital, Attleboro		• T2
Tobey Hospital, Wareham	•	• T1
Tufts Medical Center, Boston	•	• T3
UMass Memorial Medical Center—Memorial Campus, Worcester		• T3
UMass Memorial Medical Center—University Campus, Worcester		• T3
Winchester Hospital, Winchester	•	• T1

Affiliated hospitals–New Hampshire and Vermont

Catholic Medical Center, Manchester, NH		• T1
Cheshire Medical Center, Keene, NH		• T1
Elliot Hospital, Manchester, NH		• T1
Exeter Hospital, Exeter, NH		• T1
Mary Hitchcock Memorial Hospital, Lebanon, NH		• T1
Parkland Medical Center, Derry, NH		• T1
Portsmouth Regional Hospital, Portsmouth, NH		• T1
Southern New Hampshire Medical Center, Nashua, NH		• T1
Southwestern Vermont Medical Center, Bennington, VT		• T1

Peace of Mind Program™ (POM)

A benefit available for **Direct Care** members; you can receive a second opinion and treatment for specialty services at select Boston medical centers. In most cases, your PCP must request a prior authorization from Fallon for you to see a Peace of Mind Program specialist. Your PCP cannot deny you the right to access your Peace of Mind Program benefit. Please refer to your *Member Handbook/Evidence of Coverage* for specific plan details.

***T1 represents a Tier 1 rating of excellent for cost-efficiency.
**T2 represents a Tier 2 rating of good for cost-efficiency.
*T3 represents a Tier 3 rating of standard for cost-efficiency.

For a complete listing of benefits, please refer to the Direct Care and Select Care benefit summary.
You can also call us at 1-866-344-4442 (TRS 711).

Direct Care provides access to a network that is smaller than the Select Care network. In this plan, members have access to network benefits only from the providers in Direct Care. Select Care members have access to network benefits only from the providers in Select Care. Both Direct Care and Select Care members may pay different levels of copayments, coinsurance and/or deductibles depending on the tier of the provider delivering a covered service or supply. This plan may make changes to a provider's benefit tier annually on July 1. Please consult the Select Care or Direct Care provider directory—paper copies can be requested by calling our Customer Service Department at 1-866-344-4442—or visit the provider search tool at fallonhealth.org/gic to determine which providers are in Direct Care and/or Select Care.

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Affiliated hospitals–Massachusetts

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Baystate Noble Hospital, Westfield		• T1
Baystate Wing Hospital, Palmer		• T1
Berkshire Medical Center, Pittsfield		• T3
Beth Israel Deaconess Hospital, Milton	•	• T1
Beth Israel Deaconess Hospital, Needham		• T1
Beth Israel Deaconess Hospital, Plymouth	•	• T1
Beth Israel Deaconess Medical Center, Boston	POM	• T1
Beverly Hospital, Beverly	•	• T1
Brigham and Women's Faulkner Hospital, Boston	•	• T3
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CHA Cambridge Hospital, Cambridge		• T2
CHA Everett Hospital, Everett		• T2
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Cooley Dickinson Hospital, Northampton		• T2
Dana-Farber Cancer Institute, Boston	POM	• T3
Emerson Hospital, Concord	•	• T1
Fairview Hospital, Great Barrington		• T2
Good Samaritan Medical Center, Brockton		• T1
Harrington HealthCare at Hubbard, Webster	•	• T1
Harrington Memorial Hospital, Southbridge	•	• T1
HealthAlliance Hospital, Fitchburg	•	• T1
HealthAlliance Hospital, Leominster	•	• T1
Heywood Hospital, Gardner	•	• T1
Holy Family Hospital at Merrimack Valley, Haverhill		• T2
Holy Family Hospital at Methuen, Methuen		• T1
Holyoke Medical Center, Holyoke		• T1
Lahey Medical Center, Peabody	•	• T1
Lahey Hospital & Medical Center, Burlington	•	• T1
Lawrence General Hospital, Lawrence	•	• T1
Lawrence Memorial Hospital, Medford		• T1
Lowell General Hospital, Main Campus, Lowell	•	• T1
Lowell General Hospital, Saints Campus, Lowell		• T1

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North Shore Medical Center—Salem Hospital, Salem		• T1
North Shore Medical Center—Union Hospital, Lynn		• T1
Norwood Hospital, Norwood		• T1
Saint Anne's Hospital, Fall River		• T1
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Saint Luke's Hospital, New Bedford	•	• T1
Saint Vincent Hospital, Worcester	•	• T1
Signature Healthcare Brockton Hospital, Brockton	•	• T2
South Shore Hospital, Weymouth	•	• T3
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Tufts Medical Center, Boston	•	• T3
UMass Memorial Medical Center—Memorial Campus, Worcester		• T3
UMass Memorial Medical Center—University Campus, Worcester		• T3
Winchester Hospital, Winchester	•	• T1

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Mary Hitchcock Memorial Hospital, Lebanon, NH		• T1
Parkland Medical Center, Derry, NH		• T1
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