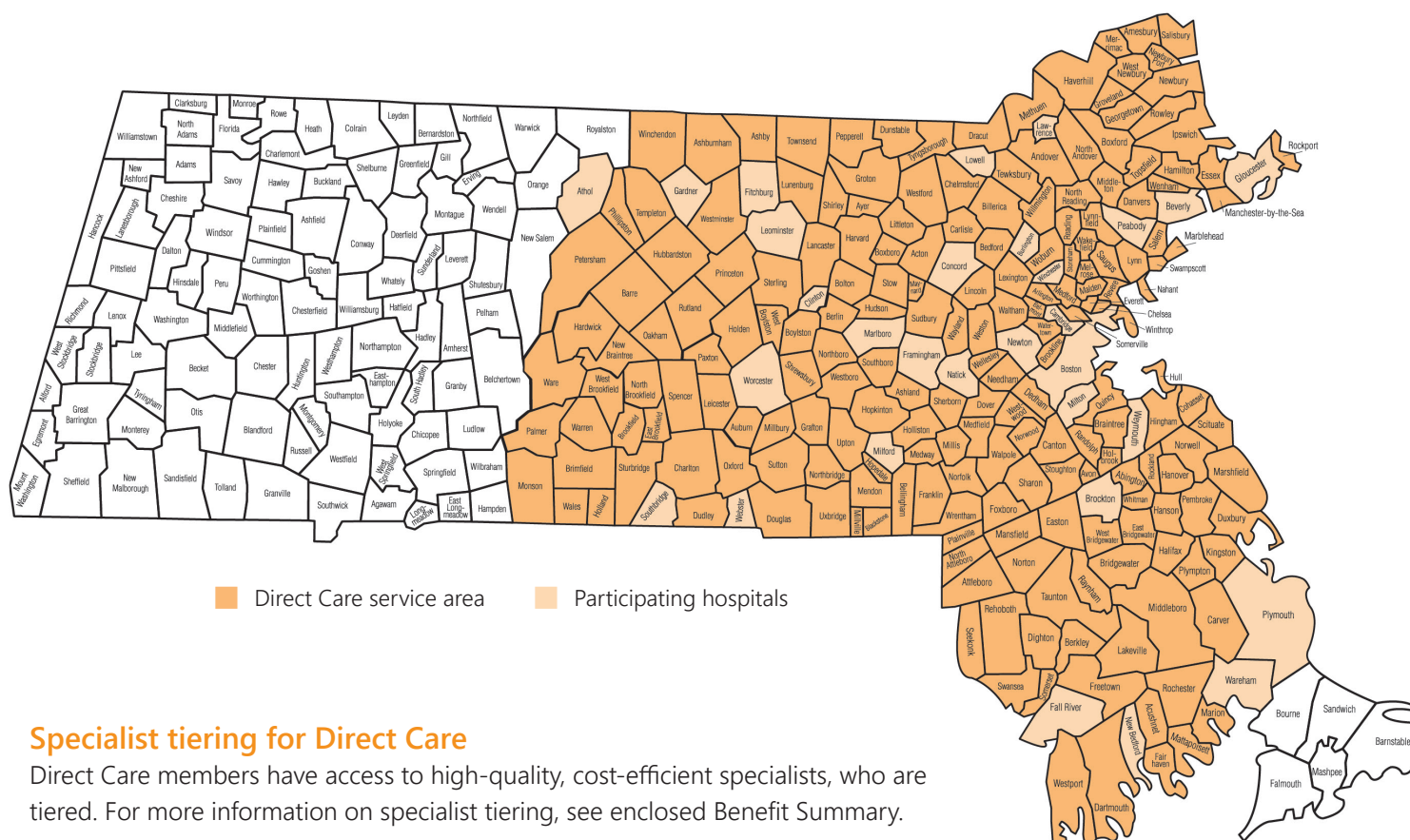


# Direct Care

With Direct Care, a limited network product, you have access to local doctors and community hospitals you know and trust. These providers are carefully chosen for their medical excellence, patient access and innovation. There are more than 37,000 participating providers in the Direct Care network.



## Specialist tiering for Direct Care

Direct Care members have access to high-quality, cost-efficient specialists, who are tiered. For more information on specialist tiering, see enclosed Benefit Summary.

Direct Care provides guaranteed access for a second opinion and treatment for specialty services at several Boston teaching hospitals with the **Peace of Mind Program™**. All specialist visits will have a \$75 copayment.

The medical centers included in the Peace of Mind Program are:

- Beth Israel Deaconess Medical Center
- Boston Children's Hospital
- Brigham and Women's Hospital
- Dana-Farber Cancer Institute
- Massachusetts General Hospital

To learn more about the Peace of Mind Program, see page 10.

## Get more for less with Direct Care

- **Find your doctor.**  
Visit [fallonhealth.org/gic](http://fallonhealth.org/gic). Under "Tools for members," click "Find a doctor."
- **Receive** care from doctors and hospitals close to home and work.
- **Save** with \$0 wellness.
- **Receive** worldwide emergency coverage.
- **Get paid** for participating in healthy activities. It Fits!—one of the state's richest fitness benefits—reimburses up to \$200 per individual and \$400 per family!

## Direct Care participating hospitals

Addison Gilbert Hospital – Gloucester  
Athol Memorial Hospital – Athol  
Beth Israel Deaconess Hospital – Milton  
Beth Israel Deaconess Hospital – Plymouth  
Beverly Hospital – Beverly  
Brigham and Women’s Faulkner Hospital – Boston  
Charlton Memorial Hospital – Fall River  
Emerson Hospital – Concord  
Harrington HealthCare at Hubbard – Webster  
Harrington Memorial Hospital – Southbridge  
Heywood Hospital – Gardner  
Lahey Hospital and Medical Center – Burlington  
Lahey Medical Center – Peabody  
Lawrence General Hospital – Lawrence  
Lowell General Hospital, Main Campus – Lowell  
Massachusetts Eye & Ear Infirmary – Boston  
MetroWest Medical Center – Framingham

MetroWest Medical Center – Natick  
Milford Regional Medical Center – Milford  
Mount Auburn Hospital – Cambridge  
New England Baptist Hospital – Boston  
Newton-Wellesley Hospital – Newton  
Saint Luke’s Hospital – New Bedford  
Saint Vincent Hospital – Worcester  
Signature Healthcare Brockton Hospital – Brockton  
South Shore Hospital – Weymouth  
Tobey Hospital – Wareham  
Tufts Medical Center – Boston  
UMass Memorial – HealthAlliance Hospital, Burbank Campus,  
Fitchburg  
UMass Memorial – HealthAlliance Hospital,  
Leominster Campus, Leominster  
Winchester Hospital – Winchester

## Direct Care physician groups

Acton Medical Associates  
Allied Pediatrics of Greater Brockton\*  
Brockton Area Primary Care, LLC \*  
Brockton Hospital  
Cape Ann Medical Center  
Cape Ann Pediatrics  
Charles River Medical Associates  
Community Health Connections  
Greater Lawrence Family Health Center  
Hallmark Health  
Harbor Medical  
Harrington PHO Physician Hospital Organization  
HealthCare South, P.C.\*  
HealthFirst Family Center (Fall River)  
Heywood PHO  
Highland Healthcare Associates IPA  
Lahey Clinic Physicians  
Lawrence General IPA  
Lowell General PHO  
Lower Merrimack Valley PHO  
Mass Bay Medical Associates, LLC\*

Merrimack Valley IPA\*  
Metrowest Quality Care Alliance\*  
Milton Primary Care, LCO\*  
Mount Auburn Cambridge IPA  
Newton-Wellesley PHO  
Northeast PHO  
Pediatric Associates of Brockton, Inc.\*  
Pentucket Medical  
Plymouth Bay Primary Care, LLC\*  
Primary Care Medical Associates\*  
Reliant Medical Group  
Saint Vincent Medical Group  
Signature Medical Group  
Southboro Medical Group  
Southcoast Physicians Network  
South Shore PHO  
Southwest Boston Primary Care  
Steward CMIPA  
Tufts Medical Center Physicians Organization, Inc.\*  
Woburn Pediatric Associates, LLC\*

\*A New England Quality Care Alliance Group